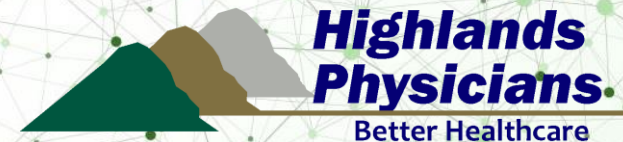




PROVIDER OFFICE  
MANAGEMENT SUPPORT

**PROVIDER OFFICE  
MANAGEMENT SUPPORT  
SERVICES**



# WHAT IS POMS SERVICES?

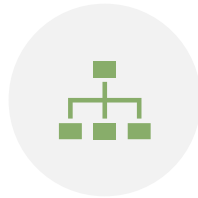
This service consists of an expert analysis of business operations through HPI with development and optimization of clinic operations as it relates to practice health and viability.

HPI's Practice Management Service analyzes revenue cycle and workflow to recommend and work alongside a clinic for implementation of best practices resulting in greater financial stability.

# HOW DOES POMS WORK?



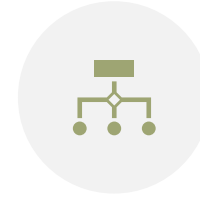
Our team helps practices evaluate and prioritize areas of improvement and coaches physician leadership, administration, and office staff through the process of designing better processes and sustaining results.



Our approach does not replace leadership and support roles; rather we come alongside the team to optimize operations.



For managers and administrators, our goal is to bring credibility and trust between you, your providers and your staff.



Our review of services include revenue cycle management efficiency, operating cash flow improvements, scheduling & workflow, patient experience, contracts, expense control, compliance, development of policies and procedures and revenue generation.



Therefore, it is imperative all team members (including providers) are able and willing to collaborate with HPI to create the best possible outcomes. This will include creating actions plans, collecting data, collecting documents, tracking performance metrics, and attending meetings (action and review) to collaboratively deliver improved processes.

# WHAT DOES MEETING OUR GOAL LOOK LIKE FOR YOUR PRACTICE?

Implementation and continual monitoring of best practices, for greater financial stability, professional development, happier providers, empowered staff, tangible structure, tangible results.

